

COVID-19 GROOMING POLICY

CONDITIONS UNDER WHICH I ACCEPT DOGS FOR GROOMING

Due to the current covid-19 pandemic, the way in which I work and groom your dogs will need to change. I will be adhering to the guidelines set out by the CFSG to reduce the spread of the disease. It must be clearly understood that clients wishing to have their dogs groomed at this time do so at their own risk and must agree to the terms and conditions.

If anybody or anyone in their household is self-isolating, or showing any symptoms, they MUST NOT under any circumstances attend a grooming appointment.

On arrival and collection all clients must follow all hygiene procedures put in place to minimise cross contamination. (these can be found on separate form on facebook page or website)

I require at least 24 hrs notice of cancellation, failure to do so may result in a fee being taken before the booking of your next appointment.

It is the client's responsibility to ensure their dog is fit and healthy and must notify me of any issues prior to their appointment. All dogs must arrive thoroughly brushed/combed out as they must now be bathed immediately. I will try my best to maintain the desired style, but any knotted or matted coats will be clipped short on the first visit back, in accordance with The Animal Welfare Act 2006. Dogs requiring extensive extra work may incur an extra charge.

Many thanks for your co-operation.

I agree to all the new covid-19 conditions set out by Glorious Grooms.

Owners signatureDate.....